

You can rent well maintained touring bikes without a tour booking; below conditions do apply. Details on bikes/ seizures at www.cycling-tasmania.com/rentalbike_tasmania.html.

Each rental comes with an extensive **toolkit** (incl. spare tube), **a pump and a lock**. On request we supply helmets free of charge (wearing a helmet is compulsory!). We can also supply high visibility vests, waterproof panniers and a limited number of SPD pedals. We can NOT provide camping equipment. If you need luggage to be transported please bring it to a bus depot. You can later pick it up from the bus depot of your destination.

Please note, we DO NOT give any advice on your tour or make hotel recommendations. Tasmania is hillier than you may think, particular in the West / Northwest regions. There are two major airports; Hobart in the south and Launceston in the northeast. We believe it's best to start in Hobart and cycle up the East coast northbound. Public transport is limited. However, there is a good bus connection from St. Helens to Launceston airport

Pick up / Return

You can not only pick up/return bikes from/to our depot at St. Helens (Northeast coast), we also deliver to /pick up from some locations in the East. You can even return the bike(s) to a different location than it was picked up from. However, we insist you give us delivery and pick up addresses before we issue confirmation / invoice.

IMPORTANT: Pick up/return points are specific hotels. Most will handle bike(s) only for house-guests, meaning you have to stay with them (exception: "our" hotel in Hobart).

Launceston: We accept the Batman Faulkner Inn (budget accommodation) and the luxury Fionas B&B.

Evandale (just 4 km from Launceston airport): Prince of Wales hotel, Gill's Place and the Stables are offering excellent value for money and are used to handle our bikes.

St. Helens: No restrictions, any official hotel or motel is acceptable for us (no Air BnB). Anchor Wheel Motel (budget) or Tidal Waters Resort do handle our bikes regularly.

Hobart: We deliver /collect bikes only to/from a hotel in Battery Point. They do also handle bikes for non-house-guests, but charge \$ 10 per bike for this service. We will automatically apply this fee to your invoice.

Richmond (close to Hobart airport). We deliver /collect bikes only to/from Mulberry Cottage and Hatchor Manor. As usual you have to stay with them to use this service.

Break down support

Our bikes are very reliable. However, you should be able to perform basic repairs like fixing a puncture or putting a chain back on. We do provide instructions. Each rental comes with a free 24/7 phone support. Most problems can be solved this way. For added peace of mind we offer "roadside assist" in addition for a small surcharge. That means if a problem can't be fixed either we or the automobile club will get to you free of charge.

RESTRICTIONS

Our bikes must not come into direct contact with loose sand or saltwater. Therefore **we DO NOT allow**

- to take our bikes onto any sea cruise using an open boat like the one to Maria Island.
- to use our bikes on gravel roads; off-road or on a beach, dune or other sandy areas. DO NOT attempt to cycle through the Wielangta forest from Copping to Orford!

You are liable for any damage caused by violating above rules; when the bike is not used the way it is intended and/or you missed necessary maintenance (like chain lubrication).

Panniers

Our big ORTLIEB panniers have a volume of 40 litres per pair, similar to a medium size backpack. If your luggage weighs more than 20 kg you MUST spread the load. We can mount a so called "lowrider" rack to the front fork and supply additional smaller Ortlieb panniers (24 litres per pair). This relieves the rear wheel and gives a more stable ride.

Our CHARGES

Bike rental

- 1 week \$ 150 (minimum)
- 2 weeks \$ 240 (parts possible)
- 3 weeks \$ 310 (parts possible)
- 4 weeks \$ 350 (parts possible)

NOTE: Rental of our Tourers (only those) requires a \$ 100 bond per bike. This bond will be added to your invoice and repaid in full after the bike has been returned, checked by us and found undamaged and in reasonable condition. This may take up to 3 weeks after bike return (usually much faster).

Extras

- Rear panniers rental: 1 week \$ 25; 2 weeks \$ 40; 3 weeks and longer: \$ 50
- Lowrider & plus front panniers: 1 week \$ 35; 2 weeks \$ 50; 3 weeks and longer: \$ 60
- High visibility vest: \$ 3 per tour
- SPD pedals: 1 week \$ 10; 2 weeks \$ 15; 3 weeks and longer: \$ 20
- breakdown cover, incl. "roadside assist" from RACT: \$ 4 per hire day

Delivery / Collection (see restrictions on previous page)

- delivery or collection to or from our depot or St. Helens: free of charge
- delivery or collection to or from Launceston/Evandale/Hobart/Richmond:
\$ 40 per bike, Hobart = plus \$ 10 storage fee

Payment

Pull payment is due at time of booking. You can pay by bank transfer onto our Australian account (1 % rebate, fees are on you) OR by credit card. Please note, we cannot process credit cards over the phone; we will send you a link to a secure online payment facility.

How to book

Send us details of ALL listed items at least 3 weeks prior the start of rental period:

- ▶ Names of all participants and the full home address of the invoice payer, plus mobile phone number if available
- ▶ Exact date of rental period, if possible with approx. pick up and return time
- ▶ Hotel- addresses where the bike(s) should be delivered to and can be collected from. Please observe the restrictions on the previous page!
- ▶ Body heights, bike type wish and if female or male frame preferred
OR specify a preferred frame size (see www.cycling-tasmania.com/rentalbike_tasmania.html)
- ▶ Do you need helmets? (free of charge) If so, please state helmet size or forehead circumference. Remember: Wearing a helmet is compulsory in Tasmania!
- ▶ Any other special wishes you may have like:
 - high visibility vest(s)
 - pannier rental (rear only OR rear and front with low-rider)
 - pedals / saddle removed from the bike before delivery
- ▶ Your preferred method of payment (bank transfer or credit card on a secure website)
- ▶ You have to read & accept our terms & conditions on www.cycling-tasmania.com/tandc.html Very important is the chapter "Bicycles".

Please note: We reserve the right to refuse a booking for any reason.

We also reserve the right to substitute the booked bike(s) with one(s) of similar type or height, should the booked one(s) be unavailable. The agreed delivery time may change on short notice. We will inform you of any changes as soon as they become known to us.

