

For details of our bikes and available frame sizes please go to www.cycling-tasmania.com/rentalbiket Tasmania.html. Each rental comes with an extensive **toolkit** (incl. spare tube), **a pump and a lock**.

On request we supply helmets free of charge (wearing a helmet is compulsory!). We can also supply high visibility vests, waterproof panniers and a limited number of SPD pedals. We can NOT provide camping equipment. If you need luggage to be transported please bring it to a bus depot. You can later pick it up at the bus depot at the destination.

Please note, we DO NOT give any advice on your tour or make hotel recommendations. We believe it's best to start in Hobart and cycle up the East coast northbound. There are two major airports; it makes sense to start in Hobart and finish in Launceston. There is a good bus connection from St. Helens to Launceston airport. Tasmania is hillier than you may think, particular in the West / Northwest regions. Public transport is limited.

Pick up / Return

You can return the bike at a different location than it was picked up from (see below). But we need delivery / pick up addresses at the time of booking.

IMPORTANT: Pick up and return points are hotels. In general they will only handle bike(s) for house-guests, meaning you have to stay with them! However, we have an arrangement with a hotel in Hobart. We insist you give us delivery / pick up addresses before we issue the invoice. Later date or address change only on request and for a fee.

Launceston: We do NOT accept any backpacker. Any other hotel is acceptable for us; so long they can store our bike(s) safely for a few days. For budget accommodation try the Batman Faulkner Inn, for more luxury we strongly suggest Fionas B&B.

Evandale (just 4 km from Launceston airport): Prince of Wales hotel, Gill's Place and the Stables are offering excellent value for money and are used to handle our bikes.

St. Helens: No restrictions, any accommodation is acceptable for us. Note: if you want to hire a bike in St. Helens for just one or a few days please enquire at the local bike shop, Break O' Day Cycles on 0429 672 914, 7 days a week, www.bodcycles.com.au

Hobart: We deliver /collect bikes only to/from the Prince of Wales Hotel (yes, same name as the one in Evandale!), 55 Hampden Road, Battery Point. They will also handle bikes for non-house-guests, but charge \$ 10 per bike for this service. We will automatically apply this fee to your invoice, unless you show us your room booking.

Break down support

We expect you are able to perform basic repairs like fixing a puncture, put a run-off chain back on and do tool-free adjustments. We do provide instructions. Included in the rental price is a 24/7 phone support. For a surcharge you can get roadside assist in addition. That means in difficult cases either we or the automobile club will get to you.

RESTRICTIONS

Our bikes must not come into direct contact with loose sand or saltwater. Therefore **we DO NOT allow**

- to take our bikes onto any sea cruise using an open boat like the one to Maria Island.
 - to use our bikes on gravel roads; off-road or onto a beach, dune or other sandy areas.
- DO NOT attempt to cycle through the Wielangta forest from Copping to Orford!

You are liable for any damage caused by violating above rules; when the bike is not used the way it is intended and/or you missed necessary maintenance (like chain lubrication).

Panniers

Our big ORTLIEB panniers have a volume of 40 litres per pair, similar to a medium size backpack. If your luggage weighs more than 20 kg you MUST spread the load. We can mount a so called "lowrider" rack to the front fork and supply additional smaller Ortlieb panniers (24 litres per pair). This relieves the rear wheel and gives a more stable ride.

Our CHARGES

Bike rental

- 1 week \$ 150 (minimum)
- 2 weeks \$ 240 (parts possible)
- 3 weeks \$ 310 (parts possible)
- 4 weeks \$ 350 (parts possible)

NOTE: Rental of our Tourers (only those) requires a \$ 100 bond per bike. This bond will be added to your invoice and repaid in full after the bike has been returned, checked by us and found undamaged and in reasonable condition. This may take up to 3 weeks after bike return (usually much faster).

Extras

- Rear panniers rental: 1 week \$ 25; 2 weeks \$ 40; 3 weeks and longer: \$ 50
- Lowrider & plus front panniers: 1 week \$ 35; 2 weeks \$ 50; 3 weeks and longer: \$ 60
- High visibility vest: \$ 3 per tour
- SPD pedals: 1 week \$ 10; 2 weeks \$ 15; 3 weeks and longer: \$ 20
- breakdown cover, incl. "roadside assist" from RACT: \$ 4 per hire day

Delivery / Collection

- delivery or collection to/from Hobart: \$ 40 per bike (see above restrictions)
- delivery or collection to/from St. Helens: free of charge – no restrictions
- delivery or collection to/from Launceston: \$ 35 per bike (see above restrictions)

Payment

You can pay by bank transfer onto our Australian account (1 % rebate, fees are on you) OR by credit card. Please note, we cannot process credit cards over the phone; instead we will send you a link to a secure online payment facility.

How to book – please follow this instructions carefully!

Please send us ALL of the following details at least 3 weeks before the rental period:

- ▶ Names of all participants and the full address of the invoice payer, plus mobile phone number if available
- ▶ Exact rental period, if possible with approx. pick up and return time
- ▶ Hotel- addresses where the bike(s) should be delivered to and can be collected from. Please observe the restrictions on the previous page!
- ▶ Body heights, bike type wish and if female or male frame preferred
OR specify a preferred frame size (see www.cycling-tasmania.com/rentalbike_tasmania.html)
- ▶ Do you need helmets? (free of charge) If so, please state helmet size or forehead circumference. Remember: Wearing a helmet is compulsory in Tasmania!
- ▶ Any other special wishes you may have like:
 - high visibility vest(s)
 - pannier rental (rear only OR rear and front with low-rider)
 - pedals / saddle removed from the bike before delivery
- ▶ Your preferred method of payment
- ▶ You have to read & accept our terms & conditions on www.cycling-tasmania.com/tandc.html Very important is the chapter "Bicycles".

Please note: We reserve the right to refuse a booking for any reason.

We also reserve the right to substitute the booked bike(s) with one(s) of similar type or height, should the booked one(s) be unavailable. The agreed delivery time may change on short notice. We will inform you of any changes as soon as they become known to us.